

TERMS & CONDITIONS

The event is hosted by Willow Creek Australia (ABN 25 085 714 094), hereinafter referred to as Willow. Please read these terms and conditions carefully before making your ticket purchase. By booking your ticket(s), you are agreeing to be bound by the following Terms and Conditions. If you choose not to be bound by the Terms and Conditions, Willow does not grant you the right to use the booking process and you must not proceed.

Variation

Willow may vary these Terms and Conditions at any time. Any variations become effective on posting. By making a purchase after the Terms and Conditions have been varied you agree to be bound by the variation.

General Terms & Conditions

The following conditions are both of sale (including any resale or subsequent assignment) and conditions of attendance at the event.

1. Each ticket admits one person to the event scheduled
2. Cancellation Policy: Pre-purchase registrations for 2017 events are non-refundable. Some other registration types can be cancelled by written request to admin@willowcreek.org.au at least 2 full calendar weeks (ie 14 days) prior to the event. Where these cancellations are approved, a \$35 cancellation fee will be retained by Willow Creek Australia. Cancellations within 2 weeks (14 days) of the event will forfeit the registration fee, due to costs already incurred for the events.
3. Transfer Policy: If you are unable to attend a particular venue, some registrations are transferable to other venues. Please contact us to enquire about transferring your registrations. Limitations apply. Registrations cannot be transferred from one year to the next – they must be used in the same GLS season. Contact us at: 07 5553 9915 or admin@willowcreek.org.au
4. The right is reserved to add, withdraw, reschedule or substitute artists and/or vary advertised programs, prices, venues, seating arrangements and audience capacity.
5. The right is reserved to charge a fee for the replacement of tickets.
6. The right of admission is reserved and is subject to the seller's and the venue's terms of admission, copies of which are available from Willow on request. Late arrival may result in non-admittance until a suitable break in the event.
7. Cameras, audio and video recorders including mobile phone recording devices are not to be permitted. The right is reserved to broadcast or telecast the event.
8. It may be a condition of entry to individual events that a search of person and/or their possessions will be required at the time of the entry to the venue.
9. Each ticket contains a unique barcode which will be used to gain entry to the performance. Entry may be refused if tickets are damaged or defaced or modified in any way or are not purchased from Willow or other authorised points of sale.
10. Ticket may not, without the prior written consent of Willow, be resold or offered for resale at a premium (including via on-line auction sites) or used for advertising, promotion or other commercial purposes (including competitions and trade promotions) or to enhance the demand for other goods or services, either by the original purchaser or any subsequent bearer. If a ticket is sold or used in breach of this condition, the ticket may be cancelled without a refund and the bearer of the ticket may be refused admission.

Addition Terms applicable to sales through this site

1. You must allow adequate time for collection or delivery of tickets. Methods of collection and/or delivery will be available when choosing your collection/delivery details.
2. There is no GST on the cost of this ticket.